

EMOTIONAL INTELLIGENCE IN LEADERSHIP



with Christina M.E. Dodd

2022

*27th and 28th
June*

*Kuala Lumpur
Malaysia*

**REGISTER 3
GET 2 FOR
FREE**



AYDAN GROUP
INTERNATIONAL
WORLD-CLASS STRATEGIC KNOWLEDGE



Program Overview

Emotional intelligence is vital for workplace success in any organization. Emotionally intelligent professionals can help build effective relationships for enhancing work / team productivity. Understanding and raising your Emotional Intelligence is essential to your success and leadership potential.

This intensive 2-day course will concentrate on the skills required to build effective relationships within teams, and also to lead teams effectively and manage the diverse personalities normally found in teams in the workplace.

The ability to respond appropriately to our own feelings and those of others, to practice innovative teamwork and to encourage synergy between team members is essential to building a successful organization.

Furthermore, participants will learn how to improve their leadership skills to motivate themselves and inspire others; handle stress the high EQ (Emotional Intelligence) way and delegate tasks for mutual enrichment.



Who Should Attend?

This course is curated for managers and anyone in a leadership role, to build their authenticity and capabilities as a leader, impacting their personal effectiveness and team's effectiveness – your overall performance and contribution to your organization's success. This is a specifically designed workshop with methodologies and activities in place to encourage you – to guide you – in order to build and develop your Emotional Intelligence from the perspective of a leader.

The program is highly interactive with exercises and assessments to help you understand yourself more thoroughly, as well as enable enough time for you to put learning points into practice in a safe and supportive environment. Those who attend will have an existing knowledge of Emotional Intelligence but this course will have the added opportunity to focus on the impact of EI in a leadership role.

Individuals in the roles of Business Owners, CEOs, MDs, GMs, VPs, CFOs, CIOs, CTOs, COOs, Heads of Department, Directors, Senior Managers, Managers, Team Leaders, Assistance Directors, Assistance GM, Supervisors, Team Lead, Assistant Managers, Senior Managers, SVP, Senior Executives are especially encouraged to attend.

Benefits

- ✓ *Develop interpersonal skills such as self-awareness, which is the ability of an individual to recognize and understand one's moods, emotions and drives as well as their impact on others*
- ✓ *Cultivate empathy or the ability to understand the emotional makeup of other people and skill in responding according to their emotional reactions*
- ✓ *Develop interpersonal skills which indicate the individual's proficiency in managing relationships and building networks*
- ✓ *Develop skills in responding to criticisms and adversity*
- ✓ *Develop leadership strategies for working with others towards shared goals*
- ✓ *Discover how to apply EQ in the workplace for building teamwork and accountable leadership*

Program Curriculum

Session 1 – Developing Emotional Intelligence in the Workplace (1.5 hrs)

- ✓ *What is Emotional Intelligence Quotient (EQ)*
- ✓ *Intrapersonal & Interpersonal skills*
- ✓ *Emotional Excellence in the workplace*
- ✓ *Understanding your personality style (your MBTI assessment)*
- ✓ *Activity – Discussion of different personality types*
- ✓ **Break**

Session 2 – Innovation Today and Impact of EI on Building Innovative Teams (1.5 hrs)

- ✓ *The need for innovation – the way forward in any company today*
- ✓ *Emotional Intelligence for Innovative Teamwork*
- ✓ *Removing blocks to innovative teamwork through using EQ*
- ✓ *Case Studies – Discussion*
- ✓ **Break**

Session 3 – Becoming an Emotionally Intelligent Leader (2 hrs)

- ✓ *Accurate self-assessment for personal transformation*
- ✓ *Knowing one's strengths & weaknesses*
- ✓ *Sharing of Experiences*
- ✓ *Building effective teams – how your EQ has impact*
- ✓ *Activity – Feedback – Debrief*
- ✓ **Break**
- ✓ *Inspiring and guiding individuals & teams*
- ✓ *Nurturing relationships as a priority*



Program Curriculum

Session 4 – Building Effective Relationships (2 hrs)

- ✓ *Getting things done through people*
- ✓ *Managing your mind effectively*
- ✓ *Exercises*
- ✓ *Assessing your leadership style*
- ✓ *Accountable Leadership for managing performance*
- ✓ *Case Studies – Discussion*
- ✓ **Break**
- ✓ *Working with others towards shared goals*
- ✓ *From delegation to empowerment*
- ✓ *Building productive relationships*

Session 5 – Leading Others with Emotional Intelligence (1 hr)

- ✓ *Understanding the 4 Stages of Human Development*
- ✓ *Motivating oneself and motivating others*
- ✓ *Exercises*
- ✓ *Managing your Spirit for Developing Thankfulness*

Session 6 – Implementing Emotionally Intelligent Persuasive Communication (1 hr)

- ✓ *The Positive Influence of Listening*
- ✓ *Active Listening Skills*
- ✓ *Handling Conflict Effectively*
- ✓ *Effective Persuasion*
- ✓ *Activity – Feedback – Debrief*
- ✓ **Break**

- ✓ **RECAP OF SESSIONS**
Your Action Plan (1 hr)
- ✓ **EI SELF-ASSESSMENT** – *Your mbti personality type – Discussion*
- ✓ **Activity: Completion of Your EI-based Action Plan** – *in terms of building team success*
- ✓ *Anticipated Roadblocks – actions necessary to stay on track*
- ✓ *Suggested reading and materials, videos, for on-going development*
- ✓ **CLOSE**

Meet Your Trainer

Christina M.E. Dodd

Christina is very much a people-person and thrives on assisting women, men, and youth, to pursue their dreams and to ultimately reach their goals. Her belief that every individual can achieve a full and meaningful life given the opportunity to learn, be coached and positively encouraged is her driving force and her motivation. Her career spans over 40 years living in Australia, Thailand, Vietnam, and the South East Asian region working in the fields of government, advertising & marketing, international executive search, and multi-level marketing (the United States and SE Asia). In the last 20 years, Christina has focused in the areas of Personal and Professional Growth and Development, Corporate Training and Coaching, and Human Resources Consulting.

In the USA Christina worked with leading motivational speakers and trainers to facilitate motivational, business and product seminars working with individuals, budding entrepreneurs and new and existing business owners. This experience enriched her mind-set and repertoire of skills in the field of human achievement and potential and as a result, set the stage for an adventurous and fulfilling career based around the "power of the individual".

In recent years her interests have become intimately targeted towards leadership and emotional intelligence, and the empowerment of women, men, and youth. As a self-professed advocate for change, Christina is actively working through her newly founded initiative EMPOWER EVERY PERSON to enlighten, encourage, and empower others so that they may become successful entrepreneurs and valued contributors to business sectors and society, and that they may attain a more meaningful and sustainable life for themselves and their families in a world of unpredictable times and escalating challenges.



Testimonials

"It has been enlightening and informative with motivations in some areas. Grounding and pointing out do's and don'ts with examples and how the information applies to us was the main strength to me. Good job Aydan Group."

✓ *Yeong Sook Kwan, Senior Vice President- Affin Hwang Investment Bank*

"Virtual training on EI was very good and worth the investment. The main strength of the training is ability of Ms. Christina answer to participants questions and to share the knowledge with us on important topic. Keep it up Aydan Group"

✓ *Fabian Urban, General Director- PT Framas Korea*

"This is very good training and I have various key take away to be practice and adopted in my daily routine job. This is my first time attending a seminar under Aydan Group and I can say well done."

✓ *Mohd Nizam, Assist. General Manager- Telekom Malaysia*

"A great training, very informative. Trainer gave us very good tips and tricks from real life experience. It is very relevant to my role. I learned a lot. Keep it up Aydan Group."

✓ *Ismail Panduk, CEO - Hicom Automotive Malaysia Sdn Bhd*



EMOTIONAL INTELLIGENCE IN LEADERSHIP

27th & 28th of June 2022 in Kuala Lumpur Malaysia

✓ EARLY BIRD	✓ SPECIAL DISCOUNT	✓ NORMAL PRICE
MYR 5,175	MYR 6,175	MYR 7,175
Untill : 20-May-22	Untill : 9-Jun-22	From : 10-Jun-22

CONTACT PERSON	
Name :	Adan Hodzic
Phone :	+603 92130535
Fax :	+603 41443035
Mobile :	+387 62 199 738
Email :	adan@aydanevents.com

** Enjoy the discount stated above by making full payment before the given deadline.
 *** Register 3 delegates and the 4th and 5th for FREE, in-house COMPLIMENTARY.
 **** Fees inclusive of refreshments, luncheons, course documentation.

Pay by: Cheque Bank Transfer

1st DELEGATE

Name: Dr/Mr/Ms :

Department :

Designation :

Email :

Company :

Address :

Mobile :

Office number :

2nd DELEGATE

Name: Dr/Mr/Ms :

Department :

Designation :

Email :

Company :

Address :

Mobile :

Office number :

3rd DELEGATE

Name: Dr/Mr/Ms :

Department :

Designation :

Email :

Company :

Address :

Mobile :

Office number :

4th DELEGATE

Name: Dr/Mr/Ms :

Department :

Designation :

Email :

Company :

Address :

Mobile :

Office number :

5th DELEGATE

Name: Dr/Mr/Ms :

Department :

Designation :

Email :

Company :

Address :

Mobile :

Office number :

INVOICE DETAILS

Attention Invoice to :

Direct Line number :

Fax :

Email :

Company :

Industry :

Address :

Country :

Postcode :

FINANCE DEPARTMENT CONTACT DETAILS

Name :

Designation :

Direct Line :

Email :

AUTHORISATION

I understand and agree to Aydan Group terms and conditions (Signatory must be authorised to sign on behalf of contracting Organisation)

Name :

Direct Line :

Date :

Designation :

Company Stamp

PAYMENT POLICY - Payment is due in full at the time of registration. Full payment is mandatory for event attendance. By submitting this registration form, you have agreed to Aydan Group International SDN BHD

CANCELLATION & SUBSTITUTIONS - A substitute delegate is always welcome at no additional charge. All bookings carry a 100% liability immediately after a fully completed sales contract has been received. All fees are inclusive of a 15% administration and service charge, which is completely non-refundable and non-creditable. For cancellations received in writing more than seven (7) days prior to the training course you will receive a credit to be used at another Aydan Group training course for up to one year from the date of issuance. For cancellations received seven (7) days or less prior to an event (including day 7) no credits will be issued, however the delegate will still be entitled to a complete set of course documentation. In the event that AydanGroup cancels or postpones an event due to circumstances beyond its control, delegate payments at the date of cancellation or postponement will be credited to a future or rescheduled Aydan Group event. This credit will be available for up to twelve months from the date of issuance. Should for any reason outside the control of Aydan Group, the venue, speakers or dates change, or the event be cancelled due to an act of terrorism, fortuitous events, extreme weather conditions, industrial action, or any reason beyond management control, Aydan Group shall endeavor to reschedule but the client hereby indemnifies and holds Aydan Group harmless from and against any and all costs including airfare, hotel and other costs, damages and expenses, including attorney fees, which are incurred by the client as a result of substitution, alteration, postponement or cancellation. The construction, validity and performance of this Agreement shall be governed in all respects by the laws of Malaysia to the exclusive jurisdiction of whose Courts the Parties here by agree.

COPYRIGHT - All intellectual property rights in all materials produced or distributed by Aydan Group in connection with this event is expressly reserved and any unauthorized duplication, publication or distribution is prohibited.

DATA POLICY - The information the Client provides will be safeguarded by Aydan Group which may be used to keep the Client informed of relevant products and services through letter, phone, fax, email or other electronic means Aydan Group will not share this information with other parties unless expressly stated.

DISCLAIMER - Please note that trainers and topics were confirmed at the time of publishing; however, Aydan Group may necessitate substitutions, alterations or cancellations of the trainers or topics. As such, Aydan Group reserves the right to change or cancel any part of its published program without penalty due to unforeseen circumstances. Any substitutions or alterations will be updated on the website as soon as possible.